

Appendix C – Thorold Student Area Monitoring Report

Timeframe: September – October 2024.	Thorold	Comments
Student Area Specific		
Student Area Issues	372	
# of actions taken (site visits, emails, phone calls, etc.)	603	
# of issues resolved within 2 days	356/372 (96%)	
Average # of days to resolve an issue following the first inspection	0.6 Days	
Maximum # of days to resolve an issue following the first inspection	21	The extended time frame to resolve this issue included issuance of a Friendly Reminder, Final Notice Friendly Reminder, and Warning letter (including mailing delivery time of five days as noted in our by-law). Note: this property has not had ongoing compliance issues since this incident.
Minimum # of days to resolve an issue following the first inspection	0	Non-compliance was identified and resolved during the first site inspection.
# days present in student area	37	
% of working days present in student area	84%	
Number of student properties with repeat non-compliance issues within Sept-Oct	27	
% of student properties with repeat non-compliance issues within Sept-Oct	7%	