



Subject: Q4 2023 By-law Enforcement Statistics

Report to: Thorold City Council

Recommendations

1. That Council **RECEIVE** report DS 8-2024 for information purposes.

Key Facts

- City Council has requested statistical data pertaining to by-law enforcement services
- Historical annual statistics as well as quarterly statistics for 2023 are provided.

Budgetary Status

There is no budgetary impact associated with this report.

Analysis

The Bylaw Enforcement Division of the Development Services Department is responsible for the investigation of alleged infractions to municipal by-laws and some Provincial regulations and statutes. Where infractions are discovered, enforcement action is commenced to obtain compliance with the relevant by-law, regulation or statute.

The following tables provide annual and quarterly statistics for the By-law Enforcement Division.

Historical Statistics (2016-2022)							
File Type	2016	2017	2018	2019	2020	2021	2022
Residential Rental Licensing Complaints	N/A	N/A	0	291	284	339	194
Clean Yards	556	806	497	298	561	648	908
Fence	0	0	0	17	52	10	15
Graffiti	0	0	0	5	20	8	2
Noise	41	49	33	45	75	51	25
Print Media	N/A	N/A	N/A	N/A	3	3	1
Swimming Pool	0	0	0	2	11	13	4
Property Standards	38	70	52	105	59	55	86
Snow Removal	0	0	0	8	9	67	352
Signs	25	48	0	6	8	15	14
Yard Parking	N/A	N/A	N/A	N/A	N/A	17	23
Zoning	63	82	121	54	110	62	37
Public Nuisance	0	0	0	8	21	17	8
Parking Complaints	209	382	315	406	467	582	625
Total Complaints Received	932	1437	1018	1245	1680	1887	2294
Parking Tickets Issued	1823	3062	2418	1350	546	2427	2854
New Residential Rental Licences	N/A	N/A	457	96	381	250	196

2023 Quarterly Statistics					
File Type	Q1	Q2	Q3	Q4	YTD
Residential Rental Licensing Complaints	63	168	180	126	537
Clean Yards	86	452	352	136	1026
Fence	3	5	9	1	18
Graffiti	1	1	1	0	3
Noise	8	18	13	22	61
Print Media	0	0	0	0	0
Swimming Pool	0	5	6	1	12
Property Standards	24	21	26	25	96
Snow Removal	53	0	0	0	53
Signs	0	1	3	6	10
Yard Parking	7	11	13	30	61

Zoning	5	13	17	13	48
Public Nuisance	3	3	14	1	21
Parking Complaints	205	166	151	142	664
Total Complaints Received	458	864	785	503	2610
Parking Tickets Issued	1021	636	1416	825	3898
New Residential Rental Licences	35	102	61	50	248

Impact on the Environment, Climate Change

There are no known environmental or climate change related impacts to this Report.

Alternatives Reviewed

None

Relationship to Strategic Plan

By-law enforcement services contribute towards vibrant, safe and healthy neighbourhoods.

Other Pertinent Reports

None.

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Appendices

None